



## EXTRAORDINARY EVERY TIME

Extraordinary Every Time reflects our company's commitment to exceeding the expectations of customers every single time they interact with our staff and your brand.

We are confident that our concierge solution will deliver significant value to your clients and lend a helping hand to your most valuable asset, your employees.

We will take care of the little things that make a big difference in your employees' lives.

care  
squad

## CONTACT US

For inquiries on how we can elevate your business, please contact our regional office directly.

[sales.caresquad.com](https://sales.caresquad.com)

# LifeStyles

## Concierge Services





## ABOUT US

As a pioneer and global market leader in the concierge industry, we have nearly 30 years of experience designing and managing high-performance concierge programs for consumers and employees. With the largest global footprint in the industry, we serve 20 markets from 22 locations, handling over three million requests annually with a team of more than 2,200 employees.

Our full suite of services is available globally and, in each market, including Canada, the United States, Brazil, the UK, Spain, the UAE, India, China, and across Asia and Australia. We manage services in 30 languages and support all major U.S. cities through our extensive team of concierges.



*Lifestyles was named Best Concierge Service in North America from 2019 through 2023.*



## EXCEPTIONAL CUSTOMER SERVICE

Our concierges have an average tenure of 6.5 years, excelling at serving a diverse range of customers, including the most discerning. We prioritize recruitment, training, and development, ensuring our team is thoroughly trained and continually coached. By blending each client's culture with our core values of passion, innovation, trust, and client focus, we act as true ambassadors of the brands we represent.

Our commitment to exceptional service is reflected in our high Net Promoter Scores and customer satisfaction ratings. We take pride in the accolades we've earned for delivering outstanding service to our clients' customers and employees.

## WHAT SETS US APART

What sets us apart is not only our global reach but also the exceptional quality of our concierge programs. We provide the people, processes, and platforms necessary to deliver outstanding customer experiences, making our award-winning concierge services the top choice for companies worldwide.